



HEATING, PLUMBING & RENEWABLES

Exeter Business Centre, 39 Marsh Green Road West, Exeter EX2 8PN

Tel: 01392 277199 • 01392 209142

Email: info@bramshawheatingandplumbing.co.uk • Website: www.bramshawheatingandplumbing.co.uk

HEATCARE Central Heating Maintenance Service Contract

Customer Name: _____

Customer Address: _____

Postcode: _____

Boiler Make/Model: _____

Please see below for a summary of the HEATCARE cover

- * Annual boiler Service and safety check
- * Breakdown cover for your boiler, controls, radiators and hot water cylinder
- * All labour and parts required to get your system up and running are included up to a maximum of £1,000 for each breakdown
- * Unlimited number of repairs during each contract year
- * A replacement boiler if we decide that it would not be economical to repair your boiler. Provided your existing boiler is less than seven years old, we will supply and install a suitable replacement boiler, approved by us
- * Repairs to central heating pipes if there is a water leak
- * Repairs to, or replacement of radiator valves, radiators and vented hot water cylinders

A copy of the full HEATCARE Terms and Conditions accompanies this document.

PLEASE READ THE FULL TERMS & CONDITIONS AND CONTACT US WITH ANY QUESTIONS YOU MAY HAVE

- Your boiler and central heating system has been assessed and meets the required standard
- Your boiler and central heating system has been assessed and remedial work is required to bring it up to the required standard
- Please provide me with a fixed priced quote to carry out remedial work
- Remedial work has been carried out and the boiler and central heating system now meets the required standard
- I do not want any remedial work to be carried out by Bramshaw Heating & Plumbing Ltd
- The following items are excluded from cover by the HEATCARE Contract - should any faults occur with the items listed below and you require Bramshaw Heating & Plumbing Ltd to rectify the problem, you will be charged at our usual hourly rate on a time and materials basis

I would like to proceed and I agree to pay the sum of £19.50 per month by direct debit

I would like to proceed and I agree to pay the sum of £234.00 per year by direct debit

Signed (engineer): _____

Date: _____

Signed (customer): _____

Date: _____